

**Updated: 3/12/2020**

## **TRAVELING PROCEDURES FROM SINGAPORE TO SOUTH AFRICA**

Disclosure: Please take note that the information in this document was gathered through our journey. We will always try our best to keep the information updated and give the correct information through on the groups but as we all know rules for each country can change at any time. We cannot be held liable for any changes. We are doing this on a volunteer basis.

### **1. Level 1 Regulations**

Under level 1 South Africa is opening its borders to low risk countries and allowing citizens to return on chartered flight (no more repatriation) and no more Dirco approval required.

They did however impose new regulations:

- A negative **PCR test**
  - done 72hrs BEFORE departure
- If you can't provide a negative test result you will be subject to 10 days quarantine at a state facility (4/5 star hotel) at your own cost
  - +- R1300pp including 3 meals per day
  - You can however request a test while at the hotel and as soon as your results return and its negative you will be able to leave.

### **2. PCR Test in Singapore**

You will need the following for an appointment at the clinic:

- Proof of ticket (e-ticket)
- Proof that you can return to SA (Gov. Gazette)
- Copy of passport

The clinic will then confirm an appointment with you based on your departure time as it needs to be done 72 hrs **BEFORE** departure from Singapore.

### 3. Return to Singapore

If you are only planning a visit to South Africa please take note that before you can return to Singapore, you need MOM approval to do so.

- PR: you don't have to apply to enter Singapore and from an ICA stands you don't need a negative COVID-19 test 72hrs prior to departure. But please check with your airline as they might require you to do the test before you can board their flight. You will still be subject to the 14 day SHN upon return and a swab test on day 11.
- Long Term Visitor Pass: The EP holder's HR department will have to apply for you. You will be subject to 14 days quarantine and a swab test on day 11.
- Now all Short-Term Visit Passes are granted on a case by case basis. You will have to apply to ICA and plead your case as to why you need your parents to visit etc. Only extreme cases will be approved.

For the test before you can travel to Singapore there is certain information that needs to be on your results before the authorities will accept it:

- in English and from recognized laboratories
- Date the test was taken
- Test Result
- Details of the traveler as indicated in the passport (Name and Date of Birth or Passport Number).

Children below the age of 12 wont be subject to a swab test DURING THEIR SHN STAY.

You can now apply 30 days prior to entering Singapore but your approval letter will only give you 3 days grace to enter Singapore e.g. if you apply to enter the 1<sup>st</sup> of December your letter will state you are allowed to enter 1, 2 or 3 December. This application can take up to **4 days** to process. Remember they work on a limited entry allowed per day, if the limit is reached your application will be rejected.

The new regulation in Singapore is, if MOM give you approval to return on a specific date and for some reason (e.g. missed flight) and you didn't inform ICA 3 days prior to arrival you will be liable for the quarantine cost even though you are not serving SHN.

It is within the powers of the HR department of your company to say that they wont apply for your approval to re-enter Singapore as they are the sponsors of your long term visitor pass and they take responsibility for you. So, before you leave please discuss this with your HR as they are the only people who can apply for your re-entry into Singapore.

## **4. Quarantine in Singapore**

Upon arrival in Singapore you will be assigned a hotel, you won't be able to choose where you want to stay.

You will be subject to 14 days quarantine at a hotel with the cost payable by yourself. You will only be released from SHN on day 15 at 12noon.

Singapore doesn't allow you to serve SHN at home anymore unless you have a serious medical condition or a high-risk pregnancy. They have become extremely strict about this.

You need to have the following documents ready at immigration

- Passport/Travel document that is valid for at least six months.
- SG Arrival Card acknowledgement email;
- Proof of Entry Approval excluding Singapore Citizens and Permanent Residents (e.g. Approval email from Singapore Government agency, Safe Travel Pass approval or Air Travel Pass approval);
- Long-term pass or in-principle approval letter (if applicable);

If you have a yellow fever certificate, please have it ready. If you do not, that is also fine, just prepare yourself to explain to the immigration officer that South Africa is not on the list of countries who need it as per the information on the ICA website. If you want the link please feel free to text me. It is the typical explanation of South Africa is not Africa, the one is the country and the other the continent.

You will be escorted directly from the airport to the hotel. You will not be allowed to leave the room for the entire duration of your stay. You can buy food or groceries online and ask them to deliver to your hotel room.

After about 2 days into your SHN stay you will receive an sms asking you to download the Homer App. You will need to take your temperature three times a day, so bring a thermometer with, and log your symptoms. You will also receive daily phone or video calls checking in on you.

You will also receive a SMS with information on the swab test that will be performed on day 11 of your stay. Even if your results come back as negative you will have to finish your 14 days SHN.

The cost of SHN is \$2000 per person or \$1300pp sharing. If for any reason your plans change and you won't be able to enter on your approved date you have to contact ICA 3 days prior to your arrival date to make the necessary changes or you will be liable for the cost of SHN regardless whether you enters or not. The swab test cost is \$200 per person. Children 12 years and below don't have to take the test.

## **5. More Info:**

The best source will be [www.safetravel.ica.gov.sg](http://www.safetravel.ica.gov.sg)